

# Grégory MICHEL

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## EXPERIENCES

### **rootly SPRL, Brussels — Technical Expert (Freelancer).**

OCTOBER 2018 TO TODAY

IT infrastructure manager of the European Commission's Directorate General for Agriculture and Rural Development. Advising the infrastructure official manager to find the best solutions to improve our IT environment. Manager of “on premise” datacenter infrastructure.

### **Serco Belgium, Brussels — Senior System Administrator.**

NOVEMBER 2010 TO SEPTEMBER 2018

IT infrastructure manager of the European Commission's Directorate General for Agriculture and Rural Development. Manager of “on premise” datacenter infrastructure.

### **Topservices (IT SHOP/SERVICES), Auderghem (Brussels) — System administrator.**

MARCH 2004 À OCTOBER 2010

Responsible for IT repairs for private individuals. IT consultant for schools and SMEs. Responsible for the training of several computer apprenticeship students.

### **IP GlobalNet, Zaventem — First and second line support.**

SEPTEMBER 1999 À MARCH 2004

Phone support agent for Belgacom customers and the “TurboLine” service (ADSL). Training of new employees, knowledge base development to improve technical support team knowledge and increase quality of service.

## TRAINING

### **Oracle University, Bruxelles — Certification**

2010

### **IDB, Bruxelles — Industrial scientist**

1994 -1999

### **Athénée Royal Jean Absil, Bruxelles — Secondary school**

## SKILLS

**Operating systems** ( Windows Server, Linux et Solaris).

**Virtualization** (VMware, Red Hat Virtualization).

**Containerization** (Docker, Kubernetes).

**Network infrastructure security** (Nokia, CheckPoint).

**Storage management** (Sun Storage, Hitachi, NetApp).

**Backup and data integrity** (Networker, disaster recovery site).

**Databases** (Mysql, MSSQL, Oracle).

**Cloud services**(AWS, GCP, Azure).

**Programmation et Scripting** (Powershell, bash, python, html, php, bootstrap, Terraform).

**Data analytics** (Qlik Sense, Qlik Nprinting).

## LANGUAGES

French - English - Dutch

## CERTIFICATIONS

CERTIFIED LINUX SysAdmin -  
ITIL v3 - PRINCE 2 -WINDOWS  
7 - WINDOWS SERVER 2012 -  
SOLARIS10 - TEAM LEADER  
ACADEMY